



13 Waterberg Avenue, Carters Glen, Kby
 Contact Nr.: 053 861 4692
 Email: office@iclixnc.co.za
 Emergency Number 082 331 1022 / 081 394 7940

FOR OFFICE USE ONLY:

Account ID: NC

PASTEL
RECURRING
INSTALLATION
RADIUS
EXCEL
NETCASH
CLICKATELL
EMAIL

Registration Form

Dear valued client, thank you for your inquiries about our services. Please complete the following for office purposes and return to Iclix NC as soon as possible to book your installation.

Personal Details (ALL FIELDS REQUIRED) (Please attach copy of ID & proof of address)

Name & Surname: _____

ID Number: _____

Contact Number: _____

Alternative Contact Number: _____

Email: _____

Next of kin: _____

Relationship: _____

Contact Number: _____

Postal Address: _____

Residential address: _____

Business Details (Please attach copy of ID, proof of address & relevant business documents)

Registered Name: _____

Trading As: _____

Registration No: _____

VAT Number: _____

Office Contact Number: _____

Office Email: _____

Postal Address: _____

Physical address: _____

Director Name & Surname: _____

Director Cellphone Number: _____

Signed on: _____

Full Name: _____ **Signature:** _____

Once off installation Fee:

Local Installation @ R3380.00
Outside Kimberley @ R3635.00

OR

Installation installments over 24 months

Contract:

Installments @ R166 p/month
(excluding data package)

Payment Options (Make sure to read all options and mark clearly how you wish to pay)

1. CHOOSE how to pay your INSTALLATION?

- a) I choose to pay my full Installation via EFT once off
- b) Please put the installation on rental agreement (R166 / 24months)

2. CHOOSE how to pay your MONTHLY INTERNET?

- a) EFT, Cash or Card before the 7th of each month
- b) Debit order on chosen date

**3. CHOOSE your preferred DEBIT ORDER DATE?
SERVICES TO BE PAID IN ADVANCE**

1st 15th 30/31st
 5th 26th

IMPORTANT: In the event that the payment day falls on a Sunday or recognised South African public holiday, the payment day will automatically be the very next ordinary business day.

Banking Details - FOR DEBIT ORDER ONLY (Attach proof of banking details)	
Bank:	Branch Code:
Account Holder:	
Account Number:	Account Type:

NB: No Refunds will be made to clients who marks the debit order and do an EFT self-payment.

Make sure to use your NC account number for all enquiries and payments

I, _____ hereby authorize Iclix NC to debit my bank account monthly for the outstanding amount that reflects on my customer statement.

Failed debit orders will be penalized with R150 penalty fee and services will be suspended until payment is received.

Full Name: _____

ID Number: _____

Signed on: _____ **Signature:** _____



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WIRELESS PACKAGES

Please mark the preferred package with an "X"

Symmetrical Wireless		
Home/Business Bursting Uncapped		
Completely uncapped line with self activating bursting transmission over a short period of time for browsing purposes (4mb bursting feels like 8mb when browsing)		
3Mb download / 6Mb bursting	R600,00	
4Mb download / 8Mb bursting	R700,00	
5Mb download / 8Mb bursting	R875,00	
6Mb download / 9Mb bursting	R1 050,00	
7Mb download / 10Mb bursting	R1 225,00	
8Mb download / 12Mb bursting	R1 400,00	
9Mb download / 14Mb bursting	R1 530,00	
10Mb download / 15Mb bursting	R1 650,00	
12Mb download / 16Mb bursting	R1 920,00	
15Mb download / 20Mb bursting	R2 250,00	
20Mb download / 30Mb bursting	R2 800,00	

Symmetrical Wireless		
Home / Business Uncapped		
Completely uncapped		
1Mb download / 1Mb upload	R145,00	
2Mb download / 2Mb upload	R290,00	
3Mb download / 3Mb upload	R435,00	
4Mb download / 4Mb upload	R580,00	
5Mb download / 5Mb upload	R700,00	
6Mb download / 6Mb upload	R840,00	
7Mb download / 7Mb upload	R980,00	
8Mb download / 8Mb upload	R1 080,00	
9Mb download / 9Mb upload	R1 215,00	
10Mb download / 10Mb upload	R1 300,00	
12Mb download / 12Mb upload	R1 560,00	
15Mb download / 15Mb upload	R1 800,00	
20Mb download / 20Mb upload	R2 400,00	

Symmetrical Wireless		
Soft Cap		
8MG line - up & download speed until data is finished. When data is finished line will continue on 512K uncapped with 1 reload available per month at reload price.		
25GB reload @ R150	R350,00	
40GB reload @ R250	R600,00	
50GB reload @ R300	R650,00	
80GB reload @ R350	R700,00	
100GB reload @ R400	R900,00	
150GB reload @ R600	R1,200.00	

Asymmetrical Wireless		
Home Economy		
All Home Economy packages are subject to a data threshold as per terms and conditions. When threshold is reached, 1 reload per month at reload price.		
3Mb Download / 1Mb Upload (R100)	R360,00	
4Mb Download / 1Mb Upload (R120)	R480,00	
8Mb Download / 2Mb Upload (R220)	R880,00	
10Mb Download / 3Mb Upload (R250)	R1 100,00	
12Mb Download / 3Mb Upload (R350)	R1 260,00	
15Mb Download / 4Mb Upload (R350)	R1 575,00	

Signature: _____

Comments:

Data packages can be changed before the 20th of each month to take effect on following month. To change your data package or any other personal and billing information, please contact our office for assistance on forms required for any changes to be made on account.



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CHECKLIST WHEN SUBMITTING THE REGISTRATION FORM FOR A COMPANY

Please ensure that all required documents are returned with registration form.
This will ensure speedy approval thereof.

NECESSARY DOCUMENTS	TICK YES / NO
Each and every page initialed in bottom right hand corner.	
Copy of Company Registration Certificate CK1/CK2 or CM1/CM2.	
Copy of Signatory's ID.	
Copy of ID's for all directors.	
Copy of Company Letterhead and Company Profile.	
Proof of Banking Details.	

CHECKLIST WHEN SUBMITTING THE REGISTRATION FORM FOR PERSONAL USE

Please ensure that all required documents are returned with registration form.
This will ensure speedy approval thereof.

NECESSARY DOCUMENTS	TICK YES / NO
Each and every page initialed in bottom right hand corner.	
Copy of proof of address.	
Copy of ID.	
Proof of Banking Detail.	

Initial: _____

TERMS AND CONDITIONS:

Introduction.

- 1.1 Iclix NC sells access to its network on subscription and prepaid basis which facilitates the use of the World Wide Web, Electronic mail, FTP and USERNET "access" via a wireless connection for Iclix NC members who enter a valid username & password.
- 1.2 Please note that your use of the service is governed by terms & conditions set out herein, together with our General Terms & Conditions and other notice under "General" on our Legal Notice Webpage (together "the terms"). Before using the service in any way whatsoever, you must read and ensure your understanding of and unconditional agreement to all of the terms. Use of the service implies your acceptance without modification of all Terms, will constitute a legal agreement between you and Iclix NC. If you do not agree to all Terms, you may not use the Service.
- 1.3 Iclix NC reserves the right to update or revise the Terms from time to time on notice to you. The updated revised version of the Terms will be displayed on the website together with the date on which it will become effective. Please check the Terms periodically for changes. Your continued used of service following the posting of any changes to Terms constitutes your acceptance of those changes.
- 1.4 Unless the context clearly indicates the contrary, any term defined in the General Terms and Conditions when use herein, shall bear the same meaning as defined in the General Terms & conditions.
- 1.5 To the extent that there is any contradiction between the General Terms & Conditions and their terms the following order of precedence shall apply (1) these terms (2) the General Terms & Conditions.

2 Interpretation.

- 2.1 Means the service describe in 1.1 above;
- 2.2 "Membership Fee" means the fee provided for clauses 5.1 below, as set out in Iclix NC's standard price list from time to time.

3 Conditions to Access.

- 3.1 Iclix NC hereby, with effect from the effective date, grants you access to the services subject to Terms
- 3.2 You hereby acknowledge receipt of such access and agree that:
- 3.2.1 You will use your username and password for your own personal use only;
- 3.2.2 You will not disclose your username and password to any other person for any reason whatsoever and will maintain the confidentiality thereof;
- 3.2.3 In the event that your password is compromised, you will immediately notify Iclix NC and change your password;
- 3.2.4 You will not, at any time, permit and/or initiate a simultaneous network log-in;
- 3.2.5 You will not attempt to circumvent Iclix NC user authentication process or engage in attempts to access Iclix NC network where not expressly authorized to do so.
- 3.3 Should you fail to comply with any of the provision of clauses 3.2 you agree to pay Iclix NC immediately, on demand, all cost, loss and/or damages incurred or suffered by Iclix NC as result of your breach. This may include (without being limited to) the payment of an additional membership fee.

4 Service Availability.

- 4.1 Iclix NC will use reasonable endeavors to keep the service available at all times. However, you agree that Iclix NC shall not be liable to you or any other person whatsoever in respect of any loss or damages caused by or arising from the unavailability of, or any interruption in the Service for any reason whatsoever.
- 4.2 Iclix NC will use its best endeavors to notify you of maintenance and repairs which may result in the service being unavailable, but does not warrant such notice will be given in advanced.
- 4.3 Neither you nor any other person shall have any claim against Iclix NC for any direct, consequential, incidental, indirect or special loss or damages including (without being limited to) business interruption, loss of business information, loss of data or other pecuniary loss, arising from the unavailability of/or interruption in service as contemplated in clause 4.1 regardless of whether such claim is based on breach of contract, delict, breach of implied warranties or otherwise and even if the possibilities of such loss or damage could have been foreseen.

5 Payment.

- 5.1 You agree to pay the membership fee, which may include (without being limited to) the monthly access fee, usage fees, fees for closed user groups and fees for other services you may subscribe to from time to time. Unless we specifically agree otherwise, the Membership Fee will be payable monthly in advance, except for usage fees, which will be payable monthly in arrears. _____X

- 5.2 We will invoice you for the Membership Fee on a monthly basis, unless we specifically agreed otherwise.

- 5.3 Any callouts requested by the client will be billed separately and is payable at the end of the month. _____X

- 5.4 The Membership Fee and all other amounts payable in terms here of shall be paid free of exchange and without deductions or set off by way direct debit order (drawn against a current banking account nominated by you) in favor of Iclix NC, or in such other manner as Iclix NC may from time to time determine. You agree that by furnishing your banking details, you authorize Iclix NC to deduct all the amounts payable in terms of this agreement from the account specified. Should we require you to, you agree to sign all such forms and do all such things as may be necessary to give effect hereto.** _____X

- 5.4.1 Iclix NC shall be entitles to take all such further steps as may be necessary to recover the outstanding amount from you, in which event you shall agree to pay all cost associated with such recovery on an attorney and own client basis.
- 5.4.2 Iclix NC shall be entitled to terminate this agreement with immediate effect due to non-payment and shall only reinstate the account once payment is received.
- 5.5 Iclix NC shall, in its sole discretion, be entitled to increase or decrease the Membership Fee at any time. Iclix NC undertakes to give you at least 30 days written notice of any such increase or decrease. Should the amended fee be unacceptable to you, you may terminate the agreement in accordance with clause 8 below, failing which the amended fee shall take effect on the date indicated in the written notice.

- 5.6 You may not withhold payment of any amount due to Iclix NC in terms of this agreement by reason of any alleged breach of this agreement by Iclix NC, nor will you be entitled to any discount, refund or other credit under any circumstances.** _____X

- 5.7 No credits will be given for services suspended due to non-payments and accounts in arrears.

- 5.8 I Hereby give Iclix NC permission to terminate my contract and remove their equipment from my property if my account is in arrears from 3 consecutive months. _____X

- 6 The customer has no right to withhold payment or make set offs or deductions from any payment due by it for any reason whatsoever. No extension of payment of any nature will be granted unless reduced to writing and signed by the customer and a duly authorized representative of Iclix's NC
- 7 Iclix NC shall have the right to suspend deliveries and to exercise its rights in terms of clause 4 if any amount due by the customer is unpaid.

- 8 If any amount owed is not settled in full (a) on due date (b) on demand. Iclix NC is entitled to, without prejudice to any of its rights;
- 8.1.1 immediately institute action against the customer and/or
- 8.1.2 cancel the sale and take possession of any goods delivered to the customer, including goods sold or disposed of by the customer which have not been paid for in full, and claim damages.

9 Security.

- 9.1 In Order to ensure the security and reliable operation of services to all Iclix NC's members, Iclix NC hereby reserves the right to take whatever action Iclix NC find necessary to preserve the security and reliability of its network.
- 9.2 You may not utilize the service in any manner which may compromise the security of Iclix NC network or tamper with the service or the network in manner whatsoever.

9.3 It is your responsibility to take precautions and provide security measures that are suited to your situation and intended use of service and Iclix NC strongly recommends that you take measures to secure your hardware, software and internet communications, whether through the use of virtual private networks, personal firewalls, encryptions or otherwise. Iclix NC does not offer provide these solutions and therefore cannot guarantee or be held responsible for their effectiveness. This applies for any use of wireless technology via service provider.

10 User Etiquette and abusive Behaviour.

10.1 You hereby agree to adhere to generally acceptable Internet and e-mail etiquette. In this regard, without being limited to the examples listed below. You agree not to;

- 10.1.1 Engage in any abuse of e-mail or spamming, including (without being limited to) the posting or cross — posting of unsolicited articles with the same or substantially the same messages to recipients that did not request to reserve such messages.
- 10.1.2 Take any action aimed at deceiving or misleading any person, attempt to impersonate or, misrepresent your affiliation to any person or forge headers or otherwise manipulate identifies in order to disguise the origin of anything transmitted through the service.
- 10.1.3 Use the service to post or transmit anything which is defamatory, discriminating, obscene, offensive, threatening abusive, harassing, harming and hateful, or which carries child pornography, religious or racial slurs or threatens or encourages bodily harm or the like or which me violate any person's personal rights.
- 10.1.4 Use the service to make fraudulent offers to sell or buy products, items or services or to offer solicit for any type of financial scam such as "pyramid schemes" and "chain letters"
- 10.1.5 Use the Service in a manner that may infringe the intellectual property rights (for example copyright or trademarks) or other proprietary of others, including (without being limited to) the transmission of pirate software.
- 10.1.6 Use the service in any manner which could damage, impair, overburden or disable the Service or interfere with any other party's use or enjoyment of the service.
- 10.1.7 Use the service to post or transmit anything which contains viruses or any other destructive features, regardless of whether or not damage is intended.
- 10.1.8 Cancel any Usenet post other than your own.
- 10.1.9 Repeatedly post gratuitous off the topic postings.
- 10.1.10 Gather e-mail addresses and/or names for commercial political, charity or likes purposes or use Service to collect or attempt to collect personal information about third parties without their knowledge or consent.
- 10.1.11 Violate the privacy of any person or attempt to gain unauthorized access to the Service or any other network, including (without being limited to) through hacking, password mining or any other means.
- 10.1.12 Use the Service to engage in any illegal or unlawful activity.

10.2 **Should you engage in any one or more of the above practices, which shall determine in the Iclix NC sole direction and which decision shall be final**, then Iclix NC shall be entitled, without any prejudice to any other rights it may have.

- 10.2.1 **Without notice, suspend your access to Service.**
- 10.2.2 Terminate this agreement with immediate effect
- 10.2.3 **Bill you for any cost incurred by Iclix NC, including (without being limited to) bandwidth, administration costs, downtime, usage of Iclix NC name and CPU Cycles.**
- 10.2.4 **Notwithstanding Iclix' s NC privacy policy, disclose any information relating to you, whether public or personal, to all persons affected by your actions.**

11. SURETYSHIP

The signatory hereby binds himself in his personal capacity as Shareholder (in the case of a Company), Member (in the case of a close corporation) or owner, partner or proprietor as co-principal debtor in solidum for the full amount due to the supplier and agrees that this agreement will apply in the same way to him.

INITIAL _____X

12 Duration.

11.1 Subject to the provisions of clauses 3.8 of the General Terms & Conditions, this agreement will commence on the effective date and will endure for an indefinite period, subject to the right of either party to terminate this agreement at any time by means of one calendar month prior notice to such effect to the other party. Upon termination of this agreement, any outstanding amounts remain payable and have to be settled within 30 days of termination.

13 Warranty.

All equipment carries a one-year warranty.

The equipment is warranted for a period of 12 months from date of delivery against any defect attributable to faulty workmanship or material, when used correctly under recommended operating conditions and for the application for which it is intended. Iclix NC cannot be responsible for wilful damage or neglect or damage by lightning or power failure. The insurance of equipment is your responsibility.

I/We acknowledge that I/we have read and understood each term of this document and accept them as binding and acknowledge that the content reflects the true intention of both parties and that this agreement has been entered into for the benefit of both the customer and ICLIX NC.

Full Name _____

Signature _____

DEED OF SURETY (FOR COMPANY ONLY)

I, the undersigned do hereby bind myself jointly and severally as surety for and on behalf of the co-principal debtor in solidum for the full amount outstanding on demand by the supplier.

Signed on _____ day of _____ 20

at _____

Signature _____

Full Name _____

ID number _____



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CONSUMER CONSENT IN TERMS OF REGULATION 18(5) OF THE NATIONAL CREDIT REGULATIONS

I, _____ (full names and surname),

_____ ID number _____ hereby grant my informed consent

to Iclix NC, in order to enable them to perform a confidential credit check on me for the purpose of compliance with the provisions of Section 81(2) of the National Credit Act, No 34 of 2005 as amended, that relates to the prevention of the extension of reckless credit.

It is further understood that the credit report obtained under this consent will be used by Iclix NC solely for the purpose set out in Regulation 19(4) (c) or (e) to (g).

Signature

Date

Place

Company Representative

Date

